

# OpenClinic

## Sexual Health Service Update Shropshire Sexual Health Services *Spring 2021*

### Services over Easter

Sexual health services will be closed on bank holidays over Easter; Good Friday (2<sup>nd</sup> April) and Easter Monday (5<sup>th</sup> April). This includes phone lines and our clinical services.

If you're signposting someone to pharmacies for emergency hormonal contraception (EHC) over Easter, please advise them to call the pharmacy in advance to ensure the pharmacy is open and the correct person is available to dispense the EHC. EHC is also available via NHS 111.

All the latest service information can be found on our website, [www.openclinic.org.uk](http://www.openclinic.org.uk)



### New C-Card design

The C-Card scheme gives young people aged 13-24 quick and easy access to free condoms.

We have recently changed the design of the C-Card, to the design shown to the right.

We also have new sperm keyrings and branded pens promoting the C-Card scheme.

If you have any questions about the C-Card, or would like to enquire about becoming a registration or distribution point, please contact [Shropshire.SexualHealth@nhs.net](mailto:Shropshire.SexualHealth@nhs.net) with CDS in the subject title.



### You're Welcome Quality Criteria

The Sexual Health Team has been reviewing their C-Card Condom Distribution Scheme, to ensure it is young people friendly.

Following this review, we are delighted to share that our service meets the "You're Welcome" quality criteria. The "You're Welcome" quality criteria was published in 2011 under the former coalition government, but remains an appropriate benchmark and assessment for providing high quality young people's services.



## Reminder: Phone number change

The number for Shropshire sexual health services has changed to **0300 404 2996**.

Please update any records etc. you have at your venue with this new number.

*Please note: The number for Telford services remains as 0300 123 0994.*



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## Service User and Carer Charter

Find out more about what patients can expect from our services.

Take a look at our Trust's Service User and Carer Charter, which has been developed in partnership with staff, service users, carers and partners.

[www.mpft.nhs.uk/service-users-carers/our-service-user-and-carer-charter](http://www.mpft.nhs.uk/service-users-carers/our-service-user-and-carer-charter)

This link can also be found on our website, if you wish to signpost people to it.

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## Risk Assessment Questions for under 18s

We would like to ensure all local healthcare professionals are aware of the Risk Assessment Questions asked to under 18s at our service. This information is being shared so that, if necessary, you can discuss the questions asked and young people are aware of the nature of the questions asked by the team when they visit the service.



See the Risk Assessment Questions on [openclinic.org.uk/safeguarding](http://openclinic.org.uk/safeguarding)

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## Referrals information

To refer into service for SARCs and C-Card paperwork returns, please email:

[Shropshire.sexualhealth@nhs.net](mailto:Shropshire.sexualhealth@nhs.net)

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 Open Clinic NHS

 @OpenClinicNHS

**Shropshire Sexual Health Services**

0300 404 2996

[openclinic.org.uk](http://openclinic.org.uk)

For more information on anything within this newsletter, or if you'd like to see anything included, please email [SexualHealthComms@mpft.nhs.uk](mailto:SexualHealthComms@mpft.nhs.uk)