

OpenClinic

Sexual Health Service Update Telford & Wrekin Sexual Health Services *Spring 2021*

Services over Easter

Sexual health services will be closed on bank holidays over Easter; Good Friday (2nd April) and Easter Monday (5th April). This includes phone lines and our clinical services.

If you're signposting someone to pharmacies for emergency hormonal contraception (EHC) over Easter, please advise them to call the pharmacy in advance to ensure the pharmacy is open and the correct person is available to dispense the EHC. EHC is also available via NHS 111.

All the latest service information can be found on our website, www.openclinic.org.uk



You're Welcome Quality Criteria

The Sexual Health Team has been reviewing their C-Card Condom Distribution Scheme, to ensure it is young people friendly.

Following this review, we are delighted to share that our service meets the "You're Welcome" quality criteria. The "You're Welcome" quality criteria was published in 2011 under the former coalition government, but remains an appropriate benchmark and assessment for providing high quality young people's services.



Reminder: New C-Card design

We have recently changed the design of the C-Card, to the design shown to the right. We also have new sperm keyrings and branded pens promoting the C-Card condom distribution scheme.

If you have any questions about the C-Card, or would like to enquire about becoming a registration or distribution point, please email Telford.SexualHealth@nhs.net with CDS in the subject line.

Download C-Card resources on our resources page: www.openclinic.org.uk/resources



Service User and Carer Charter

Find out more about what patients can expect from our services.

Take a look at our Trust's Service User and Carer Charter, which has been developed in partnership with staff, service users, carers and partners.

www.mpft.nhs.uk/service-users-carers/our-service-user-and-carer-charter

This link can also be found on our website, if you wish to signpost people to it.

Risk Assessment Questions for under 18s

We would like to ensure all local healthcare professionals are aware of the Risk Assessment Questions asked to under 18s at our service. This information is being shared so that, if necessary, you can discuss the questions asked and young people are aware of the nature of the questions asked by the team when they visit the service.



See the Risk Assessment Questions on openclinic.org.uk/safeguarding

Referrals information

To refer into service for SARCs and C-Card paperwork returns, please email:

Telford.sexualhealth@nhs.net

 Open Clinic NHS

 @OpenClinicNHS

Telford & Wrekin Sexual Health Services

0300 123 0994

openclinic.org.uk

For more information on anything within this newsletter, or if you'd like to see anything included, please email SexualHealthComms@mpft.nhs.uk