

OpenClinic

Sexual Health Service Update Stoke-on-Trent and North Staffordshire Sexual Health Services *Autumn 2022*

New Service Phone Number

The telephone number for sexual health services in Stoke-on-Trent, Staffordshire, Shropshire and Telford & Wrekin is now **0808 178 0955**.

This number is linked to a new, improved telephone system, which aims to reduce patient waiting times.

For the coming weeks, the old number will divert through to the new system, but please update any records you have to our new number.



Monkeypox update

Due to Monkeypox precautions, we are asking everyone to continue calling us for any sexual health bookings or enquiries.

We are not offering walk-in services at any of our clinics.

All appointments must be booked in advance via our phone line, 0808 178 0955.

The latest information about Smallpox vaccines for Monkeypox can be found on our website, www.openclinic.org.uk. If someone is at high risk of Monkeypox and would like a vaccine please advise them to keep an eye on the website for information, and when the vaccine is available, to call their local sexual health clinic to book an appointment.



Updated Posters and Resources

We have recently updated a number of posters and resources which promote our services that we welcome you to display at your venue.

You can find the following updated resources available to download on our website, as well as a range of other resources:

- OpenClinic Sexual Health Services poster and TV screen
- Poster for C-Card registration venues
- Poster for C-Card distribution venues
- C-Card poster and TV screen for all other venues
- EHC poster and TV screen
- SH:24 poster and TV screen

You can download copies of these posters and graphics for TV screens at www.openclinic.org.uk/resources



C-Card Colour Change

Our C-Cards are changing colour from green to blue.

The C-Card will work exactly the same as before, and people can use their old, green, C-Card until it is full.

The C-Card is a card that gives people quick and easy access to free condoms. In Stoke-on-Trent anyone aged 13 or over can sign up for a C-Card, and in North Staffordshire, C-Cards are available to people aged 13-25.

C-Cards will now be the same colour across Stoke-on-Trent, Staffordshire and Telford & Wrekin. People can use their cards across any of these areas.



Sexual Health Service Information Leaflet for Professionals

We have developed a sexual health service information leaflet for professionals, which gives an overview of the services which we provide, so professionals feel confident signposting service users into our services, and aware of what we offer.

We are working to distribute these to local GPs and partner agencies, but if you have not received some and would like some, please get in touch on SexualHealthComms@mpft.nhs.uk with your venue address, and we will post some out to you.

You can also download copies of these leaflets at www.openclinic.org.uk/resources



STI Foundation Course Cancelled

Unfortunately, the STI Foundation Course which was due to run 15-16th November has been cancelled due to unforeseen circumstances. We apologise for any inconvenience caused.



Sexual Health Week Now Running 10th-16th October

Sexual Health Week, which was due to run 12-19th September, was postponed by Brook, as this was scheduled to happen the same week that the country was in the mourning period for Her Majesty Queen Elizabeth II.

The new dates for Sexual Health Week are 10th-16th October.

Find the latest information on Sexual Health Week, including links to a free webinar, their big RSE session and free resources, on Brook's website: www.brook.org.uk/shw



C-Card Reminder

Please return paperwork on a monthly basis to our C-Card administrator:
SexualHealthOrders@mpft.nhs.uk

To place an order for more resources, please email us on SexualHealthOrders@mpft.nhs.uk
(There may be a longer delay than usual with orders due to reduction in office-based working)

 Open Clinic NHS  @openclinicnhs  @OpenClinicNHS

Stoke-on-Trent and North Staffordshire Sexual Health Services
0808 178 0955 | openclinic.org.uk

For more information on anything within this newsletter, or if you'd like to see anything included, please email SexualHealthComms@mpft.nhs.uk